

1. Viewers can download the latest free RealPlayer for Mac, Windows, and Linux OS at this URL:

http://www.realnetworks.com/products/media_players.html

2. You may note the following help for your viewers:

If clicking on the video links does not launch your RealPlayer, you may need to: (1) download the free RealPlayer software, (2) set your browser's file helper preferences to open .ram files with the RealPlayer software, and/or (3) set your OS properties for .ram files to open with RealPlayer software. To change this setting, download a video link above to your desktop; right-click (PC) or Command-I (Mac) the file's icon and change the properties of the application to open the file to RealPlayer.